

ACT SAFELY

In our work, life preservation comes first. We assure a behavior consistent with our commitment to provide a service with quality, which directly impacts people's health as well as the environment.



SAFETY first

Protecting the lives of employees, service providers and customers is the central pillar of our business model. In 2019, we began implementing the Safe Work Management System (SGTS), which aims to eliminate or control accident risks and increase awareness of safe practices in all operational and administrative units.

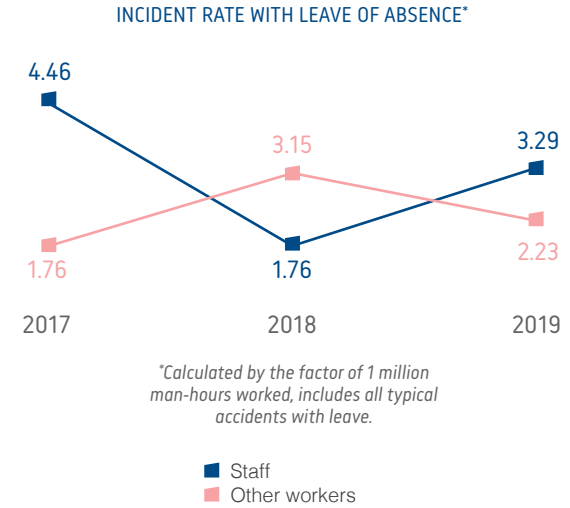
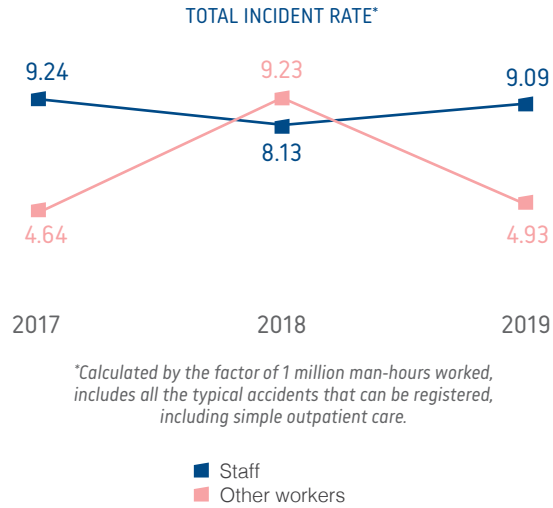
The SGTS is based on 5 pillars and 20 elements that direct the programs, protocols and processes for prevention, accident investigation and training of employees and third parties. In 2020, our focus will be the development of audit mechanisms and assessment of the effectiveness of procedures.

In line with the safety guidelines adopted by Brookfield in all its businesses, the SGTS is a platform that has a practical application to prevent high severity occurrences in our operations. In 2019, for the third year in a row, none of the incidents involving employees and service providers resulted in death.

A full-page photograph of a construction worker wearing extensive personal protective equipment (PPE). The worker is wearing a white hard hat with the BRK logo, safety glasses, a respirator mask covering their nose and mouth, and black work gloves. They are also wearing a high-visibility safety vest over a white t-shirt. The background shows a construction site with scaffolding and other workers in the distance.

5 pillars and 20 elements

GUIDE OUR SAFE WORK
MANAGEMENT SYSTEM

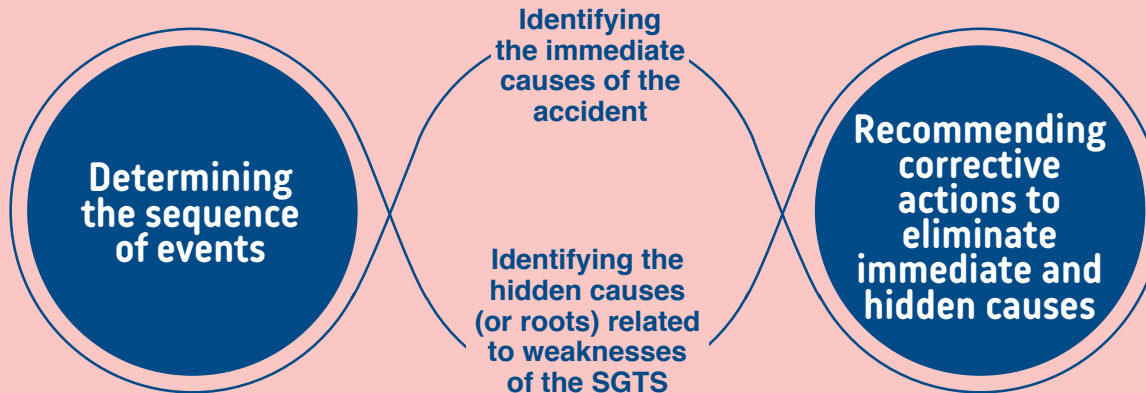


With the implementation of the SGTS, we mapped and classified the company's operational activities according to the degree of risk of possible accidents. Our focus has been to apply effective barriers to improve safety controls of critical activities such as network interventions or electromechanical maintenance operations.

Before beginning any high-risk activity, our employees must execute the Daily Workplace Safety Plan (PDST). This tool allows us to identify the main safety risks on-site and the protective barriers that must be adopted. If there are any high or medium severity factors for which there is not adequate protection, the guidance is that work should be stopped and leaders communicated.



How we investigate accidents



100%
of the activities
can only be
started after the risk
assessment (PDST)

In addition, we promote training and capacity building so that leaders are increasingly focused on following work routines and guiding teams to safe behavior. The correct use of safety equipment, field observations and safety dialogues are tools that reinforce awareness and strengthen the safety culture.

In all units, we have Internal Committees for Accident Prevention (CIPAs), in which employees appointed by the leadership and others elected by their peers participate. The CIPAs plan and implement actions to promote a safety culture, especially the Internal Week for Accident Prevention (SIPAT), held annually. Corporately, health and safety issues are deliberated by the Operating Committee in monthly meetings.

In addition, we have a Health Committee that evaluates data related to employee health every four months. The care with the welfare and quality of life of the workers involves the performance of periodic examinations and the offer of benefits such as medical and dental insurance to vaccination campaigns. In addition to the general vaccines available to all employees, we apply vaccines against hepatitis A and typhoid to professionals who have contact with sewage in their activities. In 2019, we achieved a vaccination update rate of 86% among eligible employees for the year. Another highlight is the annual campaign against H1N1 influenza, which has seen 75% of staff join in the past year. During this period, the absenteeism rate related to work-related diseases was 0.50%.

**THE WATER SECURITY PLAN
WAS CARRIED OUT FOR
2 MUNICIPALITIES IN 2019
AND WILL BE DEVELOPED FOR
7 OTHER CITIES IN 2020**

Water security

To ensure the population's access to quality water in the municipalities we serve, our company adopts a series of measures and develops initiatives related to the promotion and maintenance of water security. These actions also involve the integration of society and government agencies so that the use of water resources is made in a sustainable way and ensures their future availability.

The development of the Water Security Plan (PSA) in the cities of Caçador (SC) and Gurupi (TO) is one of the main movements that we carry out in this direction. The Water Security Plan (PSA) consists of a comprehensive diagnosis of the entire supply system in the municipality, from water collection to distribution to customers.

Currently, the population of these locations already is provided with a quality service in accordance with all standards and requirements of the Ministry of Health. With the Water Security Plan (PSA), our objective is to identify risks and eventual fragilities for the operation and, thus, subsidize control measures that eliminate these aspects, as well as direct planning and investments. In 2020, the project will be conducted in seven other cities in the states of Espírito Santo, Rio Grande do Sul, São Paulo and Tocantins.

Dams

The safety of water dams is one of the main items that we monitor in our operation. Currently, we have 30 structures of this type in operation and 2 more deactivated. All of them are monitored remotely by a digital and online system, in which we continuously monitor different indicators and identify operational risks.

In 2019, we completed the diagnosis of all our dams and built safety plans in accordance with the guidelines of the National Dam Safety Policy established by the federal government. Among the actions foreseen in our guidelines are the continuous monitoring of structures, the evaluation of reservoir levels and the implementation of improvement actions.

Main actions to ensure dam safety



Automation of rain gauges for the 30 existing dams



Annual safety inspection with the support of external consultants



Implementation of the dam safety plan



Preparation of Emergency Action Plans (EAPs) and Dam Break Studies (simulation of emergencies) completed for 4 dams in 2019 and planned for another 8 dams in 2020

SPC: Tocantins